

# RULES AND INFORMATIONS

## CHECK - IN

- The house is available **from 4 p.m. to 6 p.m.** of the arrival day, and it has to be **released within 10 a.m.** of the leaving day.
- Guests are invited to show, when they arrive, an identification document for the registration and the payment of the tourist tax that is not included in the price. It is EUR 1,00 per guest per night.
- The balance of living have to be made at the arrival.
- During check-in guests must pay in cash the security deposit\* (EUR 150,00 for bookings on booking.com and EUR 100,00 for direct bookings). The security deposit is totally refundable in cash during check-out, after an inspection of the apartment.  
\*If you have booked the apartment on booking.com, you can read this information on the confirm of your reservation and also on our page of booking.com.
- we'll give you the keys of the apartment only after the payment of the tourist tax and the security deposit.
- The amount of the living includes the use of the whole house and of its whole services, of its whole appliances and plants endowed, and of gas and electric energy consumption.

## CHECK – OUT

- We remember that the house, the day of leaving, **has to be released within 10 a.m.** to allow cleanings and the delivery to the next guests. Any delay not agreed involves the charge of an extra night.
- Every guest is invited to report, and eventually refund, every damage caused by an improper use of the house and of its equipments.
- The Check-out and the return of the house has to be made with the return of the keys in the hands of our staff on-site. The loss of the keys involves the refund for new keys and the substitution of the lock, equal to 100€.
- In case of anticipated leaving, it is not garanted any refund.

## GENERAL RULES

- **Pets are not allowed** (exceptions are allowed ON REQUEST and AGREED PREVENTIVELY with the structure\*)  
\* It is forbidden to leave the dog alone in the apartment  
\* In the garden it is MANDATORY to use the leash (independently of the character of the four-legged friend)  
\* Pick the poop up and throw it in the bin for organic waste
- **It is prohibited to smoke in the house.**
- It is not allowed to accomodate other people in the house.
- The **number of guests** on arrival **must conform** to the number indicated on the reservation. If the number of guests is higher, a **supplement of 15,00EUR per person per night** will be applied (including children). Each apartment can accomodate **FIVE PEOPLE**, in no way will be possible to host more than five guests per apartment: the supplement will be applied up to the fifth guest and the **remaining people will have to find an alternative solution.**
- It is not allowed to camp in the garden and in the fields of the property.
- Guests are not allowed to **move any object or equipment** from an apartment to another.
- The apartment's furnishings, including indoor chairs, must not be brought out of the apartment.
- Glasses, pates and all crockery must not be left on the table outside.
- It is forbidden to change the boiler parameters. In case of necessity ask the owners.
- Please, whenever you leave the structure, lock the entrance door and check that the windows are closed.
- If the apartment has a parasol, it is necessary that guests leave it close during the night and close it whenever guests leave the structure. An eventual break of it, casued by the non-observance of the rule, involves the compensation of 100,00EUR.
- It is strictly forbidden to throw garbage, sanitary napkins and wipes and so on in the toilet. Please, use the appropriate provided bin.
- The kitchen (barbeque included) must be cleaned and tidied up.
- Please strictly respect the separate collection of waste.
- For safety reasons it is not allowed to play in the parking lot and in the entrance avenue (in the garden there is a lot of place!)
- We decline any responsability due to the loss, theft or damage of objects under your property.
- We do not answer of eventual inefficiency due to total or partial lack of supplies like gas, electric energy, water or internet connection not dependent on our will.
- **Each apartment** is entitled to **ONE PARKING PLACE** in the courtyard of the house. On request there is the possibility of others parking in the ground.
- **REST HOURS:** Guest are kindly requested to keep their voices down during rest hours, **between 10pm and 8am and between 02.00pm and 04.00pm**, and not to disturb their fellow guest in any other way. Television and radio volumes must be kept low particularly during rest hours. **It is not allowed, in any way, to let children play in the garden during the night.**